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11/10/2021

Hi Gary,

I purchased a Phoenix Thera-Lase medical laser system from you back in 2015, and I'd like to provide you with some feedback on what has been a very positive experience for me. Since purchasing the Phoenix Thera-Lase system 6 years ago, my practice has grown and I have invested in plenty of new and used pieces of medical equipment. Having said that, I'd like you to know that my Phoenix Thera-Lase system is by far and away the single best purchase of medical equipment in my entire career.

To provide you some perspective, I have owned and operated my own general medical practice, specializing in anti-aging and regenerative medicine, in West Hollywood(L.A.), California since 2013. My practice population is broad and diverse in age, profession, socioeconomic status, race and ethnicity. Thus, I treat a wide range of patients for a wide range of ailments.

With respect to the PhoenixThera-Lase system, it has provided me an invaluable medical tool to treat this wide range of patients, like NFL players and local law enforcement, significantly decreasing recovery times from both minor to moderate and severe msk injuries and patients who are historically medically underserved for chronic pain and non-healing wounds, providing pain relief and demonstrably improved wound healing.

I have called on this laser thousands of times since I bought it in 2015, and traveled with it to the homes and businesses of patient's across our country. Each and every time I've needed it, this laser has performed and provided consistently outstanding results. I can confidently give the Phoenix Thera-Lase system my highest level of recommendation and I thank you and your staff for the ongoing product support and expertise. I look forward to seeing you in the future and please be well.

In good health,

A handwritten signature in black ink, appearing to read "Nathan D. Ford".

Nathan D. Ford M.D.